



Dorian Harris &lt;dorianharris@gmail.com&gt;

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**Fwd: IMPORANT - Parity Issue found at the Kenzi Menara Palace**

1 message

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**Dorian Harris** <dorian@skoosh.com>

18 October 2010 16:28

To: nelson.jung@oft.gsi.gov.uk

Hi Nelson,

I hope you're wel. It's been a while.

The situation on the ground is, surprisingly, more or less the same. No-one seems particularly interested or concerned about the O.F.T. case. If anything [booking.com](http://www.booking.com) has stepped up its rate parity enforcement as per the email below.

I'm looking forward to hearing about the progress your side.

Cheers,

Dorian

Hi Sofia,

Thank you. I will remove your hotel from Scoosh today.

Regards,

Dorian

On Monday, October 18, 2010, Sofia Hamiani  
<[sales1-menarapalace@kenzi-hotels.com](mailto:sales1-menarapalace@kenzi-hotels.com)> wrote:

&gt; Hi Dorian,

&gt;

&gt; We have been contacted by Booking.com twice for a lack of parity as below and attached.

&gt; We risk to be suspended from this site and others and loose an important business.

&gt; We can have two alternatives:

&gt; -Get the Scoosh extranet to be able to load rates ourselves and to avoid the rate difference.

&gt; -remove the hotel from Scoosh .

&gt;

&gt; Awaiting to hear from you;

&gt;

&gt; Kindly regards

&gt;

&gt;

&gt; Sophia Hamiani

&gt; E-Business Executive

&gt; Hôtel Kenzi Menara Palace

&gt; Resort &amp; SPA

&gt; Tél : +212 524 45 99 00

> GSM : +212 6 6168 13 71  
> E-mail : sales1-menarapalace@kenzi-hotels.com  
> Fax : +212 524 45 99 02  
> E-mail résa : resa-menarapalace@kenzi-hotels.com

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>  Please consider the environment before printing this e-mail

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> [www.kenzimenarapalace.com](http://www.kenzimenarapalace.com)

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> -----Message d'origine-----

> De : [cecile.montoya@booking.com](mailto:cecile.montoya@booking.com) [mailto:[cecile.montoya@booking.com](mailto:cecile.montoya@booking.com)]

> Envoyé : mardi 12 octobre 2010 13:47

> À : [resa-menarapalace@kenzi-hotels.com](mailto:resa-menarapalace@kenzi-hotels.com); [sales1-menarapalace@kenzi-hotels.com](mailto:sales1-menarapalace@kenzi-hotels.com);  
[cecile.montoya@booking.com](mailto:cecile.montoya@booking.com)

> Objet : IMPORANT - Parity Issue found at the Kenzi Menara Palace

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> The following parity issues were found for the Kenzi Menara Palace:

>

> The hotel was found to be out of parity for a stay between 15/10/2010 and 18/10/2010.

> - See attachment 15-10-2010\_to\_18-10-2010\_booking.pdf

> - See attachment 15-10-2010\_to\_18-10-2010\_splendia.pdf

> - See attachment 15-10-2010\_to\_18-10-2010\_brandcom.pdf

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> The hotel was found to be out of parity for a stay between 22/10/2010 and 25/10/2010.

> - See attachment 22-10-2010\_to\_25-10-2010\_3.jpg

> - See attachment 22-10-2010\_to\_25-10-2010\_0.jpg

> - See attachment 22-10-2010\_to\_25-10-2010\_1.jpg

> - See attachment 22-10-2010\_to\_25-10-2010\_2.jpg

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> Please confirm urgently when this is solved.

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> Regards

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